



# ACS Computer Solutions

#7 – 2663 Kilpatrick Ave, Courtenay, BC. V9N 7C8

Phone:250 -334-2000

E-Mail: [info@acscomputersolutions.com](mailto:info@acscomputersolutions.com) [www.AcsComputerSolutions.com](http://www.AcsComputerSolutions.com)

## Service Rates:

**Basic diagnostics including repair estimate** **FREE**  
 (Advanced Diagnostics/Component Testing is charged hourly)

**Standard:**     **\$80 per hour** (ready the same time on the next business day)  
**Discount:**    **\$70 per hour** (ready within 1 week / 5 business days)  
**Priority:**      **\$120 per hour** (job gets started right away and keeps priority until completed)  
**On-Site:**      **\$95 per hour** (1 hour minimum, charged from leaving store to return to store)

**Minimum service charge.** **\$40**

## Flat Rates:

**Wipe and re-install windows** (includes drivers / critical updates) **\$100**  
**Data backup/restore** (my documents, email, address book and favorites)     **1<sup>st</sup> - \$60**  
**Additional User - \$30**

**Standard Computer Setup** (includes 2xSoftware 1xHardware Install): **\$70**  
**Transfer data** to new computer (my documents/email/contacts/favorites) **\$70**  
**Transfer data** to new computer (ACS Computer, or with Setup)     **1<sup>st</sup> - \$60**  
**Additional User - \$30**

**Clean and inspect inside / preventative maintenance** **\$30**  
 With system already checked in **\$20**

**Standard Tune Up** (clean system, check startup items, clean temp files, Critical updates) **\$60**

**Advanced Tune up** (clean system, check startup items, check hard drive, Clean temp files, critical updates, virus check) **\$90**

*Note: customer should have recent backup*

**Virus and Spyware Cleaning** **\$120**

**Standard Virus Removal** (Removes operation hindering viruses) **\$90**

**Junkware Clean Up** (remove junkware/adware/malware items) **\$75**

**Remote Support:** **\$80**

**Minimum \$40**

**One-on-One Training:** **½ hr \$40**

For all your computer needs. Systems, repairs, consulting, service, networks, security, tutoring.



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**Internet Download (on CD/DVD):** **\$20**

**Upgrade hard drive and transfer windows & content** **\$80**

**Router Configuration:** **\$45**

## **Data Recovery:**

**Hard Drive Recovery (Non-Physical Damage):** **\$250**

**USB/Flash Recovery (Non-Physical Damage):** **\$100**